

Access Statement for Northumberland County Show

Introduction

At Northumberland County Show, we are committed to ensuring that all visitors have a positive and accessible experience. This access statement outlines the measures we have in place to support individuals with disabilities and other access needs.

Accessibility Features

1. Venue Access

- The showground is a grass field and so the ground is uneven in places, all efforts are taken to keep the ground flat and any areas of uneven surface will be identified.
- Nearest Railway station is Stocksfield, a short 5 min walk to the show ground
- Companion refund is now available online and can be refunded on show day at a designated pay booth (more details on the website)
- Visitors with hidden disabilities are advised to wear a sunflower lanyard or badge to help the show team to offer assistance if needed.
- The field is fully accessible, we don't have any paved pathways and ramps on the site.
- Accessible entrances are clearly marked, and signage is provided in large print on large showground maps around the site
- Marquees are clearly named with large print banners.
- Entrances are spacious

2. Parking

- Designated accessible parking spaces are available close to the entrance. Indicated on large directional signs
- All Vehicle routes are indicated by yellow directional signs
- Parking attendants will assist visitors as needed.
- All Parking is Free
- Toilets close to parking areas
- Golf Buggies available for assistance to car parks if needed.

3. Restroom Facilities

- Accessible restrooms are located throughout the venue, with clearly marked signage.
- Mobiloo Adult change unit is situated near the main entrance
- Disabled toilets indicated on the show map and situated close to entrances.
- Trailer units include separate ladies and gents, accessed by 3 steps with a single hand rail.
- Hand Washing facilities at trailer units and hand gels available
- Hand washing also available at livestock areas
- Multiple portaloos throughout the showground

4. **Mobility Assistance**

- Mobility scooters can use the site, however ground can be uneven
- Assistance by stewards can be arranged if needed through the secretary office.
- Show volunteers and staff will be trained to assist with mobility needs including guidance to key areas
- Marquees have spacious walkways, suitable for mobility vehicles and wheelchairs

5. **Service Animals**

- Service animals are welcome at the show. Please ensure they are clearly identified.

6. **Quiet Spaces**

- Designated quiet areas will be available for those who may need a break from sensory overload. This is situated behind the Castle entrance Information point (marquee)

Contact Information

If you have specific accessibility needs or require assistance during your visit, please contact the show office on 01434 604216 or info@northcountyshow.co.uk. We encourage you to reach out ahead of time so we can ensure your experience is as enjoyable as possible.

Show Secretary: Mrs Kerry Robson

info@northcountyshow.co.uk

01434 604216

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Feedback

We are always looking to improve our accessibility efforts. After the event, we welcome your feedback and suggestions. Please share your thoughts with us. We look forward to welcoming you!